

CORE POLICY



DCI charges core fees at the time of invoicing.

All cores must be part number for part number (or reman equivalent.)

Cores must be returned in take-out condition.

All cores must be free of any visual defects, split and/or broken nozzles, broken solenoid posts, terminals or assemblies.

All cores must be free of surface rust.

No core will be accepted that is fire damaged, has external damage, or is seized.

Unaccepted cores will be returned at the customer's expense (or scrapped, should the customer not want the unaccepted cores returned.)

*DCI allows 30 days from invoice date to return cores for credit plus
a 15-day grace period, so that's 45 days!*

When returning your cores, *please include a copy of the original invoice.*

Accepted cores will be credited within 15 days of receipt.

Core charges will be credited to your account in the manner paid for on the original invoice.

Cash sales are the only exception; cash sales will be credited via check.

After 60 days, DCI will no longer accept cores for credit or refund.

THERE MAY BE SPECIAL CIRCUMSTANCES WHEN A POLICY ADJUSTMENT MAY BE IMPLEMENTED.

THIS SHOULD NOT BE EXPECTED AND IS SOLELY UP TO DCI'S DISCRETION.