

Instructions for DCI customers to begin a warranty claim or to return any product for credit. **You may call DCI (866-767-6664) for trouble shooting assistance prior to completing RMA / Warranty Consideration Form!**

- 1) Obtain the "RMA / Warranty Consideration" Form either in person or:
- 2) Go to DCI's website: www.DieselNext.com
 - a) Click on "Info" tab, The DCI website "Information Page" opens
- 3) Locate category titled "Available PDF Documents"
 - a) Locate "RMA / Warranty Consideration Form"
 - b) Click on "RMA / Warranty Consideration Form"
- 4) Either fill out the "RMA / Warranty Consideration Form" electronically or print and complete
- 5) Return filled-out form to DCI in one of the following ways:
 - a) in person: via walk-in customer
 - b) via e-mail: DCI@DieselNext.com
 - c) via fax: (330) 837-9855
 - d) via mail: Diesel Controls Inc, 3065 Greendale Ave SW, Massillon OH 44647
- 6) Wait for DCI to return the approved "RMA with number assigned"
- 7) **Upon approval the customer MUST include a copy of issued "RMA" with the product being returned to DCI**